

## **Moorland Medical Centre Patient Participation Group**

### **Summary of Meeting held on 2<sup>nd</sup> July 2019**

#### **Waiting Room Displays**

A display was arranged on 1<sup>st</sup> July promoting “Over the Counter medicines” with a view to encouraging patients to consult their Pharmacy for minor ailments thus reducing pressure on GP appointments.

The 2019 Influenza Campaign will be the subject of the next display and this year all patients will be offered individual appointments throughout normal Surgery operating times. It is hoped that this will provide a more effective service to Patients. Full details will be advertised shortly.

#### **CQC Annual Regulatory Review,**

Practice management asked for the Groups views on the questions submitted by CQC and a detailed debate took place on each question with PPG suggestions added to the Practice answers.

As a result of the discussions a sub group of members has been formed to identify practical Improvements to aid inclusion for physically and mentally disabled patients and their carer’s accessing the Practice.

#### **Medicines Matters**

The three Practice Champions have still not heard from the CCG concerning the planned meeting.

#### **PPG members involved in wider local health bodies**

Feedback on Together we’re Better Listening event at Leek Cricket Club 12-06-19 and CCG Extraordinary Board meeting 25-06-19 concerning proposed changes to local health services was made by members who attended the events.

The group were also updated on the Northern Staffordshire Patient Congress meeting on 18-06-19 at which the Head of UHNM Pharmacy was present to answer questions raised by the members on medicines supplied to patients on discharge.

#### **Practice Report**

It was reported that the Primary Care Network comprising all three Leek Practices plus the two Biddulph Practices commenced operation on 1<sup>st</sup> July. Dr Briscoe is the Clinical Director and Biddulph Valley will be the Lead Practice, administration centre for the Network. Dr Shah is the Practice voting member on the Board of the PCN with support from Dr Foster. Each Practice has one voting Board member and the Chair of the Board is Dr Farrington from Park Medical Centre. The first Board meeting is on 23<sup>rd</sup> July.

#### **Date & Time of next Meeting**

10.00am Tuesday 3<sup>rd</sup> September 2019 in the Coach House meeting Room.